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13-September-2006

To Whom It May Concern

Dear Sir/Madam

I would personally like to thank Adapt for their commitment to quality and detail in their service approach and documentation. Since first dealing with them back in 2000 through previous employment until now I have found that all the services they provided to me was of the highest level which has made my job that much easier to manage.

Adapt seem to have a culture of non complacency whereby they are always looking for improvement and this shows in all they do for me. I have personally dealt with a lot of service companies out in the field and I feel Adapt Essential Services is one of a very few that I consider experienced in their field.

I am honoured to provide this testimonial to Adapt Essential Services as a thankyou for their support in the past and future.

Yours faithfully

A handwritten signature in blue ink, appearing to read 'Ray Darbritz', is written over a light blue horizontal line.

Ray Darbritz
Urban Maintenance Systems
Dept. Of Justice Contract Manager





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MORNINGTON OFFICE

26-October-2005

To Whom It May Concern

Dear Sir/Madam

Adapt has been contracted by Urban Maintenance Systems to provide emergency lighting service and maintenance across the Mornington Peninsula Shire for over two years and in this time has successfully demonstrated that their service capabilities and documentation are "high level" industry standards. With Adapts input, we as a company have benefited in the area of Essential Services, not only with emergency lighting but also with evacuation plans, paths of travel and emergency exit door operations.

Adapt is a company that does its job extremely well and without fuss. They work well with other staff and they have always completed their work under the contract efficiently and on time. To add, my Building Co-ordinator Johnny Horrocks has said that in his work at the Royal Mail in England and his travels across several European countries, Adapts processes and documentation are equal to that he has seen. These are certainly great achievements and something of which Adapt can be justifiably proud.

Adapt now services several contacts for our company across the Mornington Peninsula as well as other multi discipline contracts for several other clients including Bayside City Council and Hobsons Bay City Council

I believe that Adapt has positioned itself as a leader in the services they offer. They strive for continual improvement and are most professional in the way they conduct themselves

I have no hesitation in recommending Adapt to any company that is considering their services.

Yours faithfully

Frank Martin
Contract Manager
Urban Maintenance Systems

