

Southern Health

Kingston Centre Engineering Department

FAX TO : Adapt Electrical Services

FAX:9768 2884

Att. : Peter Hartmann

DATE : 2 June 2006

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SUBJECT: Kingston Centre 2006 Engineering Customer Service Survey

Dear Peter,

I have enclosed for your information a scorecard of the 2006 Engineering Customer Survey, and internal memorandum to my Engineering Team. In terms of customer service, this has been a recognised as an excellent year for us all.

Whilst our customers mainly relate to on site Engineering Staff due to the amount of time we spend in areas, the impression of our service includes that service provided by Adapt Electrical Services.

Both customers and myself regard the provision of your service from initial planning through to delivery, and perchance the need to follow up as being of the highest calibre and well integrated into the over all Engineering Service delivery.

I extend to your staff and yourself, congratulations on a job well done.

Regards,



Don Pether
Engineering Manager
Tel .0416 146 060
Fax 9265 1264
d.pether@southernhealth.org.au

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Southern Health

ABN 82 142 080 338

Dandenong Hospital
Kingston Centre
Cranbourne Integrated
Care Centre

Monash Medical Centre
Hampton Rehabilitation
Hospital

Community Health
Services across the
South East

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